Accessible day trips for visually impaired visitors

Last modification: April 2016

VISITFLANDERS
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INTRODUCTION

Are you curious about all there is to see in Flanders? Why not venture inside one of the thousands of historic buildings and be amazed! The vast range of museums, castles and religious buildings offers something for everyone. Nature lovers will not be disappointed either as there is an abundance of options for them too. Browse around, explore, visit and experience: you can do it all! Even for those that need some adjustments or additional facilities. This brochure provides an overview of the options for accessible day trips in Flanders and Brussels for persons with a visual impairment. We are aware that this information is not yet complete, but we hope it is enough to tempt you to plan a visit.

For whom?
The information in this brochure is first and foremost intended to be useful for tourists with a visual impairment. We indicate only that certain facilities are available. You’ll find more details in the accompanying text. This doesn’t necessarily mean that the building or the site is suitable for you in all its aspects. And of course, accessibility needs and requirements differ from one person to the next. Every disability is different after all. So do please be sure to contact the place you are planning to visit before you leave. Then you can get the exact information you need and will know what to expect.

Do you want to know more?
Looking for more information on accessible travel in Flanders and Brussels? Please contact VISITFLANDERS. On our website www.visitflanders.com/accessibility you can find some useful tips and share your experiences with others.

Grasmarkt 61 – 1000 Brussels, Belgium
T +32 2 504 03 40
F +32 2 504 04 05
accessible@visitflanders.com
www.visitflanders.com/accessibility
1. Art cities

**ANTWERP**

- **Museums and attractions**

<table>
<thead>
<tr>
<th>Museum Name</th>
<th>Address</th>
<th>Tel.</th>
<th>E-mail</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAS - Museum aan de Stroom</td>
<td>Hanzestedeplaats 1 2000 Antwerp</td>
<td>+32 3 338 44 00</td>
<td><a href="mailto:MAS@stad.antwerpen.be">MAS@stad.antwerpen.be</a></td>
<td><a href="http://www.mas.be">www.mas.be</a></td>
</tr>
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</tr>
<tr>
<td>M HKA (Museum of contemporary art Antwerp)</td>
<td>Leuvenstraat 32 2000 Antwerp</td>
<td>+32 3 260 99 99</td>
<td><a href="mailto:info@muhka.be">info@muhka.be</a></td>
<td><a href="http://www.muhka.be">www.muhka.be</a></td>
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</tr>
<tr>
<td>Red Star Line museum</td>
<td>Montevideostraat 3 2000 Antwerp</td>
<td>+32 3 298 27 70</td>
<td><a href="mailto:redstarline@stad.antwerpen.be">redstarline@stad.antwerpen.be</a></td>
<td><a href="http://www.redstarline.be">www.redstarline.be</a></td>
</tr>
</tbody>
</table>

Heritage forum in Antwerp with theme tales about the stream, the city, the port and the world. There are special guided tours for people with a visual disability. A micro SD card or a Daisy player CD with the MAS story is available at reception. Not all objects on display, texts and screens are visible or accessible to blind and visually impaired people.

Guided tour of the exhibition for the blind and visually impaired, mandatory reservations via reservatie@muhka.be. Max. 8 + 8 persons, the guided tour takes about 1 hour and 30 minutes.

The historical warehouses of the legendary Red Star traders recognised by their flag, currently house the Red Star Line Museum. Here stories are told of the millions of Europeans
who were courageous or desperate enough to leave their lives behind in search of a better future existence. Via an emotional rollercoaster of high expectations and deep disappointments, adrenaline rushes and sleepless nights they went towards the dream that was to become reality; or not. The former Red Star Line harbour warehouses are the perfect location for making these stories of countless travellers tangible and visible. Their dreams and aspirations come alive in this inspiring setting. The exhibition starts on the ground level. There is a big lift that goes up to the first floor. The tower and toilets also have a lift for access. Blind or visually impaired visitors can request the hall texts in advance.

City brewery De Koninck
Mechelsesteenweg 291
2018 Antwerp
Tel.: +32 3 866 96 90
E-mail: info@dekoninck.be
Website: www.dekoninck.be

Do you feel like getting to know a real icon of Antwerp better? The new interactive brewery tour will submerge you completely in the world of the Antwerp City Brewery. It will be educational, interesting, but also especially very pleasant. In various theme spaces you learn everything about Antwerp as a beer city, the Belgian beers and the complete brewing process. Numerous interactive means and audio-visual effects ensure a 360° total experience. Do not be confused if you suddenly find yourself in the middle of the action: on the bridge in the hall of the brewery of 4 metres high you feel the unique dynamics of the brewery. Has the whole adventure made you thirsty? Your dry throat will soon be forgotten, when you drink a perfectly tapped ‘bolleke’ (typical Antwerp beer) at the end of the tour. There are audio guides available.

Antwerp Zoo
Koningin Astridplein 26
2018 Antwerp
Tel.: +32 3 202 45 40
E-mail: info@zooantwerpen.be
Website: www.zooantwerpen.be

The Antwerp Zoo is one of the oldest and most famous zoos in Europe. Make sure you have enough time for a visit, because there are many things to see and to experience. Penguins in Vriesland, elephants and giraffes in a unique Egyptian temple and Hippos in Hippotopia. Come and admire the butterflies in the tropical Butterfly Garden as well! There is a special obstacle-free path. The Sea lion show can be accessed by lift. There are also special programs and tours for people with visual impairments. Guide dogs are allowed. You can get more information from the booking service on: +32 3 202 45 40.
• **Monuments and buildings**

**Cathedral of Our Lady**

Groenplaats 21  
2000 Antwerp  
Tel.: +32 3 213 99 51  
E-mail: info@dekathedraal.be  
Website: www.dekathedraal.be

There is a floor plan with braille inscriptions. Guided tours for people with a visual disability are possible if arranged in advance.

• **Cycling**

**KVG cycling group**

Stenenbrug 96  
2140 Antwerp  
Postal address: Bart Van De Mierop - Oostmalsesteenweg 311 - 2310 Rijkevorsel  
Tel.: +32 476 924 212  
E-mail: kvgfietsgroep.bartvandemierop@hotmail.com  
Website: www.kvg.be

KVG Antwerp (association of the disabled) organises bicycle trips for people with and without a disability. There is always a choice between a long trip (45km) or a shorter one (20km). For the trip, you can use normal bikes, wheelchair bikes, tandems, handbikes, tricycles ...

**BRUGES**

• **Museums and attractions**

**Archaeology museum**

Mariastraat 36a  
8000 Brugge  
Tel.: +32 50 44 87 11  
E-mail: musea@brugge.be  
Website: www.museAbrugge.be

This museum confronts aspects of life from prehistoric times, the Roman period and the Middle Ages (both Early and Late) with elements of 21st-century living. Under the motto of ‘feel the past under your feet,’ you will discover the history of the city through a series of ‘doing’ and ‘searching’ tasks. Guide dogs are allowed.
Belfry museum
Markt 7
8000 Bruges
Tel.: +32 50 44 87 43
E-mail: musea@brugge.be
Website: www.museabrugge.be

The most important of Bruges’ towers stands 83 metres tall. It houses, amongst other things, a carillon with 47 melodious bells. In the reception area, waiting visitors can discover all kinds of interesting information about the history and working of this unique world-heritage protected belfry. Those who take on the challenge of climbing the tower can pause for a breather on the way up in the old treasury, where the city’s charters, seal and public funds were kept during the Middle Ages, and also at the level of the impressive clock or in the carillonneur’s chamber. Finally, after a tiring 366 steps, your efforts will be rewarded with a breath-taking and unforgettable panoramic view of Bruges and her surroundings. In front of the Belfry, there is a bronze version of the tower, that you can touch and that has some explanation in braille.

Bruges Beer Museum
Breidelstraat 3
8000 Bruges
Tel.: +32 479 359 567
E-mail: info@brugesbeermuseum.com
Website: www.brugesbeermuseum.com

Blind persons and the visually impaired can listen to all of the texts via an iPad. One iPad and 2 pairs of headphones are provided for blind and the visually impaired, which can be shared with their companion.

Cozmix, Observatory Beisbroek
Zeeweg 96
8200 Bruges
Tel.: +32 50 39 05 66
E-mail: info@cozmix.be
Website: www.cozmix.be

In the planetarium you can enjoy the magnificent star-spangled sky. You can see how the sun seems to move throughout the year, the ever-changing faces of the moon and the dancing of the planets between the shiny stars that goes on forever. If you have a visual impairment, you can request the services of an employee who will explain everything in detail.

Historium
Markt 1
8000 Bruges
Tel.: +32 50 27 03 11
Experience the golden age of Bruges! Seven historically themed rooms with décor, film and special effects escort you back in time to a day in 1435. Follow the romantic story of apprentice Jacob and then enjoy the interactive exhibition, the panoramic view of the Grote Markt and our Duvelorium Grand Beer Café, the only Duvel-themed café in the world. The texts in the experience attraction are rather small and cannot be read by everyone. The audio guide allows you to experience everything in your own language.

**Lace Museum**
Balstraat 16
8000 Bruges
Tel.: +32 50 33 00 72
E-mail: info@kantcentrum.eu
Website: [http://kantcentrum.eu](http://kantcentrum.eu)

In the Lace Museum you will learn everything about the development period of lace, the basic techniques and moves, the types of lace and their geographic origins, the lace manufacturing of old days and modern days and the lace education of Bruges. Attention is paid to the appreciation of handicraft and the aesthetics of lace. Aside from that, there is the contemporary and the international image of lace. The Lace Museum of Bruges has been expanded with interaction and multimedia. With your admission ticket of the museum you can also attend the lace making demonstration in the Lace centre between 2 pm and 5 pm. This way, you experience an interesting total experience about lace in Bruges and far beyond.
A spacious elevator with braille indications takes you to all floors. A blind box has been supplied, in which the different kinds of lace can be felt. At the desk, the texts in the museum are available in large font. Customised guided tours and workshops can be offered.

**St. John’s Hospital**
Mariastraat 38
8000 Bruges
Tel.: +32 50 44 87 11
E-mail: musea@brugge.be
Website: [www.museabrugge.be](http://www.museabrugge.be)

St. John’s Hospital was once the largest urban institution for the sick, poor and needy. The friars and nuns who worked there left several stories, artefacts and artworks behind. These are still kept in the same location. Furniture, paintings, sculpture and various applied arts are exhibited in a building that boasts an 800 year old heritage. A pharmacy with herb gardens and reference books on medicine round off the collection. The museum has two ‘plus suitcases’ developed especially for children with a visual impairment. This customises their discovery of the museum to their specific needs. There are raised markings on the lift buttons for people with a visual impairment.
• Food and Drink

**Pasta Gusto**
Frank van Ackerpromenade 1/0001
8000 Brugge (Stationsplein)
Tel.: +32 50 38 58 88
E-mail: info@pasta-gusto.be
Website: www.pasta-gusto.be

Open daily from 11 a.m. to 9 p.m. Non-stop cuisine. Closed on Sundays and public holidays. The promenade is accessible by elevator, escalator or regular stairs. The railway station car park is right next to the restaurant. This restaurant offers menus in Braille and in extra-large print.

• Information offices

**Visit Bruges**
‘t Zand 34
8000 Bruges
Tel.: +32 50 44 46 46
Fax: +32 50 44 46 45
E-mail: toerisme@brugge.be
Website: www.inenuitbrugge.be

Brochures in braille and in large letter script are available.

**BRUSSELS**

• Museums and attractions

**Brussels for All**
A. Renoirstraat 5/4
1140 Evere
Tel.: +32 2 705 03 48
E-mail: info@brusselvoorallen.be
Website: www.brusselvoorallen.be

Are your planning a visit to our capital? Then be sure to take a look first at the website www.brusselvoorallen.be. This contains information about the accessibility of transport, entertainment, hotels, restaurants, cafés, museums, attractions, etc. In brief, everything that you as a person with a physical, visual or auditory disability need for a successful day out. All information was checked on the spot.
### Cinquantenaire Museum (KMKG)

Jubelpark 10  
1000 Brussels  
Tel.: +32 2 741 72 11  
E-mail: info@kmkg.be  
Website: [www.kmkg-mrah.be](http://www.kmkg-mrah.be)

The Cinquantenaire Museum is one of the Royal Museums for History and Arts sites and contains 4 large sections: national archaeology, ancient times, non-European civilisations, and European decorative arts. Tours are provided for people with visual impairments. These need to be booked three weeks in advance. Guide dogs are allowed.

### Magritte Museum

Koningsplein 2  
1000 Brussels  
Tel.: +32 2 508 32 11  
E-mail: Museumopmaat@fine-arts-museum.be  
Website: [www.musee-magritte-museum.be](http://www.musee-magritte-museum.be)

In the Magritte museum you can see the impressive works of surrealistic artist and painter René Magritte. The museum organises modified tours for people with visual problems. Visitors with a visual impairment should certainly give the monthly Equinox programme a try. With relief drawings, music, poetry, all kinds of objects, 3D productions and audio description you can discover the wonderful world of Magritte.

### Museum on Measure - The Royal Museums of Fine Arts of Belgium

Regentschapsstraat 3  
1000 Brussels  
Tel.: +32 2 508 34 66  
E-mail: Museumopmaat@fine-arts-museum.be  
Website: [www.extra-edu.be/MSM](http://www.extra-edu.be/MSM)

The Royal Museums of Fine Arts of Belgium group different museums established in Brussels, including:
- Musée OldMasters Museum
- Musée Modern Museum (selection)
- Musée Magritte Museum
- Musée Fin de Siècle Museum
- Musée Wiertz Museum
- Musée Meunier Museum

Museum on Measure is active in the complete Royal Museums of Fine Arts of Belgium, this means in the permanent collection but also outside of the museum. There are guided tours for deaf
Come and admire Europe’s largest dinosaur exhibition. An unforgettable experience! Be sure to visit the permanent exhibitions in other halls and discover the temporary expos on the website. The bernissartensis iguanodons and other dinos, the Gallery of Humankind about evolution and the human body, BiodiverCITY about the city’s biodiversity, the Lier mammoth, the insect hall and the vivarium, the shell and mineral collection and a host of other natural wonders. The museum will captivate your imagination for hours on end. The Educational service offers workshops for people with a visual disability. For questions about accessibility please email: suppoosten@natuurwetenschappen.be or call: +32 2 627 41 98.

In the MIM you will find a world famous collection of musical instruments in an enchanting Art Nouveau building. Discover the sounds of old and contemporary, Belgian or exotic instruments, and whistle along the way. The museum organises workshops, guided tours and concerts for visitors who are blind and visually impaired.

Get to know the European Parliament in a whole new way. In this Visitor Centre you can learn more about the institution that represents you. The approach is new and refreshing. You go on a dynamic and interactive multimedia tour through the history of European integration and its impact on our daily lives. For blind and visually impaired visitors, the centre has media guides with special audio files that describe the space, its contents and other important aspects. Tactile Braille cards in
Dutch, English, French and German lead the way. In two parts of the centre, there are Braille keyboards.

- **Walking and cycling**

<table>
<thead>
<tr>
<th>Almagic - hiring of electric scooters and bikes</th>
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</thead>
<tbody>
<tr>
<td>Mimosalaan 7</td>
</tr>
<tr>
<td>1150 Brussels</td>
</tr>
<tr>
<td>Tel.: +32 499 22 68 68</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:almagic.asbl.news@gmail.com">almagic.asbl.news@gmail.com</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.almagic.org">www.almagic.org</a></td>
</tr>
</tbody>
</table>

Almagic hires out 4 electric scooters and all kinds of adjusted bikes (tandems, tricycles, …) The prices are the same as the hiring prices of Provelo ([www.provelo.org](http://www.provelo.org)). You can hire for a maximum of 2 weeks.

- **Information offices**

<table>
<thead>
<tr>
<th>Visit Flanders Information Centre</th>
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<tbody>
<tr>
<td>Grasmarkt 61</td>
</tr>
<tr>
<td>1000 Brussels</td>
</tr>
<tr>
<td>Tel.: +32 2 504 03 90</td>
</tr>
<tr>
<td>Fax: +32 2 513 04 48</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:info@toerismevlaanderen.be">info@toerismevlaanderen.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.visitflanders.com">www.visitflanders.com</a></td>
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</table>

People with a visual disability can use guidelines on both sides of the entrance doors to find a structure with a map in relief and Braille, which can also be used to page an employee. Three screens have speech recognition support software installed.

**GHENT**

- **Museums and attractions**

<table>
<thead>
<tr>
<th>Museum Dr. Guislain</th>
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<tbody>
<tr>
<td>Jozef Guislainstraat 43</td>
</tr>
<tr>
<td>9000 Ghent</td>
</tr>
<tr>
<td>Tel.: +32 9 216 35 95</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:info@museumdrguislain.be">info@museumdrguislain.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.museumdrguislain.be">www.museumdrguislain.be</a></td>
</tr>
</tbody>
</table>

Museum Dr. Guislain aims to use its unique past and setting, where the first psychiatric institution in Belgium was founded, to conduct a debate on “what is normal, what is abnormal and how a society deals with this” in a multifaceted and contemporary manner.
The permanent collection of the Museum Dr. Guislain consists of three components. The first component is the history of psychiatry, the second is the photographic collection with photographs from 1860 to the present day, and the third is the collection of outsider art. This has evolved from a modest collection with work by people with a psychological disorder into a highly extensive collection with works by artists that each approach art from a “different” perspective. Guided tours for the visually impaired are possible.

- **Cycling**

<table>
<thead>
<tr>
<th>Buitenspel - hiring out of mobility aids</th>
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</thead>
<tbody>
<tr>
<td>Jules Destréelaan 67</td>
</tr>
<tr>
<td>9050 Gentbrugge</td>
</tr>
<tr>
<td>Tel.: +32 9 210 00 00</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:buitenspel@fracarita.org">buitenspel@fracarita.org</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.mfcsintgregorius.be">www.mfcsintgregorius.be</a></td>
</tr>
<tr>
<td>To find Buitenspel, please click Aanbod - (Neuro)motorische beperking - afdeling D - Buitenspel (under the third point, Dutch only).</td>
</tr>
</tbody>
</table>

At Buitenspel you can hire all sorts of tandems and a duobike. The bikes need to be collected/returned on Fridays from 10:00 to 12:00. Hire is on a weekly basis. See Facebook: www.facebook.com/fietsenmetbuitenspel.

**LEUVEN**

- **Museums and attractions**

<table>
<thead>
<tr>
<th>M museum Leuven</th>
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<tbody>
<tr>
<td>Leopold Vanderkelenstraat 28</td>
</tr>
<tr>
<td>3000 Leuven</td>
</tr>
<tr>
<td>Tel.: +32 16 27 29 29</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:bezoekm@leuven.be">bezoekm@leuven.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.mleuven.be">www.mleuven.be</a></td>
</tr>
</tbody>
</table>

Do you have a visual impairment? Then you can discover the museum with the adapted ‘Empire of Senses’ tour (‘Rijk-der-Zinnen’-rondleiding). The theme, perspective or method of approaching the works of art changes every two months. You can find the dates of the ‘Empire of Senses’ tours on the website. Booking is essential.

© Marc Van Langendonck
Walking

Leuven +
Grote Markt
3000 Leuven
Tel.: +32 460 97 85 66
E-mail: info@leuven-plus.be
Website: www.gidsenleuven.be

Hear and feel Leuven
Hear and Feel Leuven takes you to places where you can experience the city through touch, sound and smell. This walk is a unique experience that is equally enriching for anyone with normal vision.

MECHELEN

Museums and attractions

Kazerne Dossin: Memorial, Museum and Documentation centre about Holocaust and Human rights
Goswin de Stassartstraat 153
2800 Mechelen
Tel.: +32 15 29 06 60
E-mail: info@kazernelossin.eu
Website: www.kazernedossin.eu

Kazerne Dossin is a special place for commemorating the Holocaust in Belgium. More than 25,000 Jews and Gypsies were brought together and put on a train to Auschwitz- Birkenau. Less than 5 percent survived. An impressive museum has given these forgotten people a face and brings their sad stories back to life. Every visit evokes sorrow, distress and makes you reflect. The museum building is designed by the well-known Belgian architect Bob Van Reeth.
An audio guide is available. Guide dogs for the blind are welcome.
All the information regarding accessibility can be found at: www.kazernedossin.eu/EN/Bezoek/Praktisch/Toegankelijkheid

Planckendael
Leuvensesteenweg 582
2812 Mechelen
Tel.: +32 15 41 49 21
Website: www.planckendael.be
Planckendael is so much more than a just a zoo. You can admire exotic animals, take an adventurous trip over hanging bridges, or stroll beneath the tree tops in this 40 hectare domain. There is loads of space for playing children, playing animals and meandering visitors.

Special themed tours are organised for people with a visual impairment. There are reserved parking spaces (for a fee) near the entrance. Guide dogs are allowed. More information at the reservation service: +32 3 224 89 10.

**Toy Museum**  
Nekkerspoelstraat 21  
2800 Mechelen  
Tel.: +32 15 55 70 75  
E-mail: info@speelgoedmuseum.be  
Website: www.speelgoedmuseum.be

Discover the biggest collection of toys in Europe, of the past and the present. Fall under the spell of the amazing world of games and toys, with puppets, party games, trains, teddy bears, building toys and so much more. The playful and interactive presentation of the permanent collection and the temporary exhibitions will make every visit a unique experience. Guide dogs are allowed.

- **Monuments and buildings**

**St. Rumbold’s Cathedral**  
Onder den Toren 12  
2800 Mechelen  
Tel.: +32 70 22 00 08  
E-mail: visit@mechelen.be

Open every day from 1 p.m. to 6 p.m. and Saturdays from 10 a.m to 6 p.m. There is a wooden model of the cathedral which you can feel.

- **Cycling**

**Tandem (’t Atelier)**  
Battelsesteenweg 50-52  
2800 Mechelen  
Tel.: +32 15 71 0958  
E-mail: sociale.werkplaats@atelier-mechelen.be  
Website: www.mechelen.be/2136/product_catalog/272/verhuur-aangepaste-fietsen.html

Non-profit organization ’t Atelier hires out a tandem bike. Disabled people or less mobile people can borrow them for free.
• Information offices

Visit Mechelen
Hallestraat 2-4-6
2800 Mechelen
Tel.: +32 70 22 00 08
Fax: +32 15 29 76 53
E-mail: visit@mechelen.be
Website: www.visitmechelen.be

Some documents can be borrowed in braille or in large letter script, they can also be used for guided tours (schedules of churches...).
2. Flemish Regions

GREEN BELT AROUND BRUSSELS

- Museums and attractions

### Beersel - De Lambiek Visitor Centre
Gemeenveldstraat 1
1652 Beersel
Tel.: +32 2 359 16 36
E-mail: toerisme@beersel.be
Website: [www.delambiek.be](http://www.delambiek.be)

Get familiar with the spontaneous fermenting traditional “lambiek” beer in the Visiting centre De Lambiek. Lambiek forms the basis for the production of Old Geuze and Old Kriek, and it is still brewed today according to a very long tradition. The Flemish-Brabant gods’ drink is the result of artisanal knowledge that can be found nowhere else. The shades, flavours and smells of Lambiek beer are a source of refined enjoyment and authentic conviviality. The Visiting centre is the ideal place to experience this artisanal brewing process with all your senses. After viewing a wonderful film on the brewing process of lambiek you will, without a doubt, get the taste for exploring this unique and character-filled beer further. So the visiting centre De Lambiek is also the ideal starting point for a flavour-filled quest through the Pajottenland and the Zennevallei.

Guides in braille are available in the visitor centre. The blind and visually impaired can use special audiovisual equipment in the multimedia hall.

### Haacht - Experience Center '14 - '18
Kruineikestraat 5a
3150 Tildonk
Tel.: +32 471 97 36 42
E-mail: grooteoorlog@vlaamsbrabant.be
Website: [www.vlaamsbrabant14-18.be](http://www.vlaamsbrabant14-18.be)

How did the First World War go in Flemish-Brabant? How did the people deal with the violence, lack of food, and insecurity? Where was the fighting, what was the damage and how many casualties were there? A visit to the Experience Centre ‘14-’18 submerges you in the life during the war and does this in an interesting and interactive way. From the first hand, testimonies teach you how everyday life was back then. Pictures, anecdotes and gripping life stories make you feel like you were there yourself. But you are also shown the bigger picture: the fights and the international context behind the misery of war.

Blind and visually impaired persons can request the texts digitally beforehand. There is a reserved parking space.

### Londerzeel - Palm breweries
Steenhuffeldorp 3
The Palm Belgian Craft Brewers group has an impressive assortment of well-known beers under its flag. Of course you already know Palm from the Belgian draft horse on its logo. In addition to visiting to the brewery, the private hop field and the visitor centre, you can also admire the pedigree horses at the Diepensteyn stables. Guided tours for the visually impaired are available upon reservation.

**Zemst - Sportimonium**
Trianondreef 19
1981 Zemst
Tel.: +32 15 61 82 22
E-mail: publiekswerking@sportimonium.be
Website: www.sportimonium.be

In the Sportimonium, you combine exercise with amazing, fun stamina tests and 150 years of sports history. In this Olympic Museum, you will surf through a unique collection of sports’ heritage. Countless flyers, programmes, film fragments, photos, medals, diplomas and personal sporting materials from sports heroes tell the moving story of sports. You don’t need to be a top athlete to enjoy the Sportimonium! Test your stamina, flexibility, reaction time, balance and strength and compare your results to those of famous athletes like sprinting champion Hanne Mariën, fencer Seppe Van Holsbeke, gymnast Aagje Vanwalleghem or snowboarder Seppe Smits. Would you like to try century-old sports? In the traditional games garden you can try your hand at bowls, skittles, closh and other traditional sports. In the event of bad weather, there’s plenty to do indoors: skittles, the frog game, the little mallet game or pierbol(a type of skittles) are all permanently available. Guaranteed fun for young and old(er) with these lesser known, but very enjoyable traditional sports.

‘Sportimonium Anders Bekeken’ (Sportimonium from a different perspective) offers people who are visually impaired a chance to visit the museum together with their family, friends, a monitor or in a group. In the permanent exhibition there are ‘feeling’ boxes and audio installations that give the visually impaired a picture of the history of sport. A number of public games are accessible to people with visual problems, as are the activities in ‘Athletic Testing’ (Meten met atleten) area.

- **Walking**

**Meise - Botanic Garden Meise**
Nieuwelaan 38
1860 Meise
Tel.: +32 2 260 09 70
E-mail: info@plantentuinmeise.be
Website: www.plantentuinmeise.be
With its 92ha, the botanic garden of Meise is one of the largest botanic gardens in the world and holds 18,000 sorts of plants.

For people with visual problems they have developed and tested a tour that is sure to have great appeal. We go and touch a palm tree, a carnivorous tropical insect trap plant and a water hyacinth, we feel the different climates in the glass houses and use a 3D model of the Plant Palace and relief maps of global climatic zones.

**HAGELAND**

- **Museums and attractions**

<table>
<thead>
<tr>
<th>Rotsealaar - Winery Visitors’ centre of the region of Hageland</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kerkstraat 16</td>
</tr>
<tr>
<td>3111 Rotsealaar</td>
</tr>
<tr>
<td>Tel.: +32 16 61 64 40</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:toerisme@rotselaar.be">toerisme@rotselaar.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.rotselaar.be">www.rotselaar.be</a></td>
</tr>
</tbody>
</table>

We recommend a visit to Wezemaal and its winery visitors’ centre to discover the region of Hageland and its wine. You’ll learn why this attractive area is known for its successful wine-making.

The video about viniculture in Hageland has a version with a voiceover for the blind and visually impaired persons.

- **Walking and cycling**

<table>
<thead>
<tr>
<th>Diest - Provincial domain Halve Maan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Omer Vanaudenhovelaan 48</td>
</tr>
<tr>
<td>3290 Diest</td>
</tr>
<tr>
<td>Tel.: +32 13 31 15 28</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:provinciedomein.diest@vlaamsbrabant.be">provinciedomein.diest@vlaamsbrabant.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.vlaamsbrabant.be/diest">www.vlaamsbrabant.be/diest</a></td>
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</tbody>
</table>

Bikes are available for hire and include tandems and electric bikes.

<table>
<thead>
<tr>
<th>Zoutleeuw - Provincial domain Het Vinne</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ossenwegstraat 70</td>
</tr>
<tr>
<td>3440 Zoutleeuw</td>
</tr>
<tr>
<td>Tel.: +32 11 78 18 19</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:provinciedomein.zoutleeuw@vlaamsbrabant.be">provinciedomein.zoutleeuw@vlaamsbrabant.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.vlaamsbrabant.be/zoutleeuw">www.vlaamsbrabant.be/zoutleeuw</a></td>
</tr>
</tbody>
</table>

In Provincial Domain Het Vinne wheelchair users can follow a sensory experience path of 800m along a stream called the Sint-Odulphiusbeek, where you can use your senses to enjoy
the natural beauty of this location. The bike rental firm has some special bikes for people with a disability: a wheelchair bike, a duo-bike, tandems and bicycles with a low step. In addition, there are accessible cycle routes starting from the park. It is best to book bicycles in advance by mail or telephone.

The visitor centre has relief maps for the blind and visually impaired, to give them an impression of the different biotopes and the natural water balance in Het Vinne. You can also visit the herb garden, which is accessible for wheelchair users, and borrow a Daisy player. In addition, for the little ones, there is the Olympic trail with instructions to suit every level of ability.

CAMPINE

- Museums and Attractions

<table>
<thead>
<tr>
<th>Balen - Olmen Zoo</th>
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</thead>
<tbody>
<tr>
<td>Bukenberg 45</td>
</tr>
<tr>
<td>2491 Balen</td>
</tr>
<tr>
<td>Tel.: +32 14 30 98 82</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:info@olmensezoo.be">info@olmensezoo.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.olmensezoo.be">www.olmensezoo.be</a></td>
</tr>
</tbody>
</table>

Special guided tours are organised for people with a visual disability.
**Beerse - Hoeve Megusta farm**

Wetschot 58  
2340 Beerse  
Tel.: +32 496 25 55 00  
E-mail: hoevemegusta@telenet.be  
Website: www.hoevemegusta.be

Hoeve Megusta is an extraordinary children’s, holiday and care farm. Extraordinary, because children/adults with a physical, cognitive, auditory, visual,... limitation can also spend a meaningful day or happy holiday here. You can actively participate in all kinds of farm activities, enjoy nature and animals, learn about vegetables, herbs and animals with your class group, or come on holiday with your friends or family...

**Kalmthout - Kalmthoutse Heide - De Vroente - Apiculture Museum**

Putsesteenweg 131  
2920 Kalmthout  
Tel.: +32 3 666 61 01  
E-mail: toerisme@kalmthout.be  
Website: www.toerismekalmthout.be

At the edge of the Kalmthoutse Heide you will also find De Vroente and the Bijentehetmuseum (Apiculture Museum). An ideal location for a day out experiencing nature. You can park at the Kalmthoutse Heide car park (also for de Vroente and the Apiculture Museum), where there are 5 disabled parking spaces.

**De Vroente**

De Vroente is at the main entrance of the Kalmthoutse Heide and is the visitor centre of “Cross-border park De Zoom-Kalmthoutse Heide”. Walkers and nature lovers can also go there with all their questions.

**Apiculture museum**

Apiculture is an age-old tradition in the Kempen. In this museum you learn more about the marvellous world of the bee. A special guided tour for people with a visual disability is possible on demand.  

**Cross-border park De Zoom-Kalmthoutse Heide**

There are 2 semi-paved paths. One path starts at the entrance gate De Vroente; this accessible path ‘Klein Zwitserland’ goes by the Withefse Heide. Another semi-paved path starts at the entrance gate Ravenhof/Moretusbos. This path leads you through the old castle garden.

**Kalmthout - Provincial Children’s Museum Spike and Suzy**

Beauvoislaan 98  
2920 Kalmthout  
Tel.: +32 3 666 64 85  
E-mail: suskeenwiske@provincieantwerpen.be  
Website: www.provincieantwerpen.be/aanbod/doe/suske-en-wiske-kindermuseum.html
This museum is a real hands-on museum for children, but also for everyone who feels young! Step into the world of Spike and Suzy and discover where Willy Vandersteen got the inspiration for his cartoons through various fun tasks. You will use the special pencils of Aunt Sidonia for these. With your own character sheet full of inspiration you can have creative fun even after the tour itself.

There is free tailored accompaniment for visually impaired or blind visitors. You only need to arrange this by reservation at least three weeks before your visit.

**Lier - Zimmer pavilion**

<table>
<thead>
<tr>
<th>Zimmerplein 18b</th>
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<tbody>
<tr>
<td>2500 Lier</td>
</tr>
<tr>
<td>Tel.: +32 3 800 03 95</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:info@zimmertoren.be">info@zimmertoren.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.zimmertoren.be">www.zimmertoren.be</a></td>
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On the Zimmer Square next to the Solar System you will find a bronze scale model of the Zimmer Tower in 3 languages and in Braille.

- **Cycling**

**Accessible bike loops Province of Antwerp**

<table>
<thead>
<tr>
<th>Boomgaardstraat 22 B 101</th>
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<tbody>
<tr>
<td>2600 Antwerp</td>
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<tr>
<td>Tel.: +32 3 240 61 61</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:kansan@provincieantwerpen.be">kansan@provincieantwerpen.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.provincieantwerpen.be">www.provincieantwerpen.be</a></td>
</tr>
</tbody>
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Four pretty and fully accessible bike loops have been mapped out in the province of Antwerp, three near the Antwerp Camine region and one in Scheldeland. Not only the cycle routes themselves were considered, but also accessible sights and hospitality addresses (with or without adapted toilets) in the vicinity of the routes were added. The result is a nice package, with cycle routes making a loop, starting and finishing at accessible lodging. In this way, people with reduced mobility can use them for a nice weekend or short break. The routes are accessible for hand bikers, but people who are easily fatigued, parents with bicycle trailers and tandem cyclists can also benefit.

You can find the cycling routes and tourist information with concise accessibility information in Dutch at www.kempen.be and www.scheldeland.be.

**Mol - Adapted bikes (Fietsenatelier)**

<table>
<thead>
<tr>
<th>Sint-Apolloniaalaan 190b</th>
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<tbody>
<tr>
<td>2400 Mol</td>
</tr>
<tr>
<td>Tel.: +32 14 32 14 45</td>
</tr>
<tr>
<td>Website: <a href="http://www.fietsenatelier.be">www.fietsenatelier.be</a></td>
</tr>
</tbody>
</table>
Fietsenatelier hires out: a comfort cycle with back support, walk assistance, three wheelers for children and adults, a tree wheeler reclining bike, a tree wheeler tandem bike, wheelchair bikes, a 2-seater three wheeler bike, and 2-seater bike and tandems.

RIVER MEUSE REGION

- Cycling

Maasmechelen - hiring bikes
Weldoenerslaan 5
3630 Maasmechelen
Tel.: +32 89 77 05 35
E-mail: animatie@kfh.be
Website: www.fietspleziervooriedereen.be/verhuur.html

Holiday home Fabiola has an extensive bike park with several adapted bikes (tandems, tricycles, O-Pair bikes, wheelchair bikes...). Everything can be rented at a democratic price, even if you’re not staying in the holiday home. You can start right away on the network of cycling paths of Kempen (Campine) and Maasland (Meuse region) or in the High Campine National Park.

HASPENGOUW

- Museums and attractions

Hasselt - Genever Museum
Witte Nonnenstraat 19
3500 Hasselt
Tel.: +32 11 23 98 60
E-mail: jenevermuseum@hasselt.be
Website: www.jenevermuseum.be

In an agricultural distillery from the 19th century - in the middle of the town Hasselt - the Jenever Museum tells the story of the Belgian jenever, from grain to drink. Among other things, you follow the production process in an authentic 19th century distillery installation and go through over 1,000 years of history of the art of distillery. Smelling, feeling and tasting are also on the programme. Some texts may be too small to read, but you can also get the texts in a large font in the museum itself or download them on the website.

Tongeren - Gallo-Roman Museum
Kielstraat 15
3700 Tongeren
In the Gallo-Roman Museum you will discover the many facets of human history, from prehistoric times to the end of the Roman age. You will learn about the major events that changed history and see more than 2000 objects from the museum’s own collections, carefully explained and presented in a fascinating way by Niek Kortekaas and De Gregorio & Partners. The Gallo-Roman Museum was chosen as the best European museum in 2011. Tours can be booked upon request for the blind and visually impaired. There are also many sensory tables that make it possible to feel history.

- **Cycling**

**Electric bikes - cycling paradise Limburg**
Tel.: +32 800 96 967
Website: [www.toerismelimburg.be/nl/fietsen](http://www.toerismelimburg.be/nl/fietsen)

You can hire electric bikes at Fietsparadijs Limburg (cycling paradise Limburg) from 1 April to 30 September inclusively, from 10 a.m. until 5 p.m., and at nine different spots in the Province: Borgloon, Genk, Hasselt, Neerpelt and Peer. You can find tandems in Sint-Truiden and at the Paalse Plas (Beringen). For more information and reservations, you can call the free telephone number 0800 96 967 (option 2). From abroad, you can make a reservation on the number +32 11 33 27 56.

**Fietsbasis**
Rodenbachstraat 29/7
3500 Hasselt
Tel.: +32 11 25 65 76
E-mail: info@fietsbasis.be
Website: [www.fietsbasis.be/fietsbasis-verhuur-algemeen](http://www.fietsbasis.be/fietsbasis-verhuur-algemeen)

Feel like a nice bike ride through beautiful Limburg? Make sure you have a look at the Fietsbasis website. Here you will find different modified cycles that you can hire for the day. Thanks to 9 cycle collection and service locations and 8 bike hire locations spread all over Limburg, your bike ride will be worry free. You will be able to access parking spots, special sanitary facilities, information about the cycling routes and networks and hire-bikes, ...
THE LIMBURG CAMPINE

- Museums and attractions

**Genk - Cosmodrome and Domain Kattevennen**

Planetariumweg 18/19 3600 Genk
Tel.: +32 89 65 55 55
E-mail: cosmodrome@genk.be
Website: www.kattevennen.be

One of the five active public conservatories in Vlaanderen and also access point to the National Park ‘Hoge Kempen’. Here, you will learn a lot about astronomy, space travel and meteorology. The Cosmodrome has a giant telescope and a projector that accurately represents the movement of the stars and planets on a screen of 400m². It can reproduce star-spangled skies from every place on earth and from any date. In total, it shows up to 9000 stars.

The extensive library has publications with pictures of constellations in braille for the visually impaired.

The Kattevennen domain, one of the 6 entrances to the Hoge Kempen National Park, has walking paths, a geological garden, a playground, picnic benches, midget golf and a Sport Vlaanderen Genk sport centre.

- Walking

**Peer - Lieveheersbeestjespad Resterheide**

Begijnenvijvers 3990 Peer
Tel.: +32 11 61 16 02
E-mail: toerisme@peer.be
Website: www.toerismepeer.be/nl/1653/content/1867/op-avontuur-in-resterheide.html

Five walking routes have been traced out in nature reserve Resterheide. One of them is the ladybird route, which is adapted to wheelchair users, baby buggies and blind and visually impaired people. The path, located in the valley of the Zwarte Beek, is 2.5km and has elements of perception and information signs in braille.

SURROUNDINGS OF BRUGES

- Monuments and buildings

**Torhout - Wijnendale Castle**

Oostendestraat 390 8820 Torhout
Visit this historic castle domain with its impressive moated castle, and you will be very impressed. The castle museum is set up in the left wing: definitely worth a visit! A visitors centre is accommodated in the porter’s lodge, where the visitors can receive information about the region (Ommeland Bruges) and exhibitions take place. A PDA (pocket computer with headphones) is available. Guide dogs are permitted in the domain.

**RIVER LYS REGION**

- **Museums and attractions**

**Kortrijk - TEXTURE | Museum on Flax and river Lys**

Noordstraat 28
8500 Kortrijk
Tel.: +32 56 27 74 70
E-mail: texture@kortrijk.be
Website: www.texturekortrijk.be

Texture tells about the linen and flax manufacturing industries. It is a story with very strong roots that displays good craftsmanship and entrepreneurship, daring innovation and agility and constantly reinventing itself. In three rooms, furnished in an authentic flax mail order company (1912), you discover the revolutionary development that the flax manufacturing industry caused in the area of Kortrijk. The past will surprise you, but the stories of today and tomorrow will astonish and inspire you.

A spacious elevator brings you to the floors (the elevator buttons have braille indications, but are in a close corner). The exhibited material, the texts and the interactive elements are usually easily accessible, visible and usable. Attention has been paid to putting in sufficient contrasts for visually impaired people. Especially the Miracle Room focuses on a sensory experience (feeling, tasting, smelling, hearing).

**Menen - Jukeboxmuseum**

Wervikstraat 192
8930 Menen
Tel.: +32 499 537 625
E-mail: info@jukeboxmuseum.be
Website: www.jukeboxmuseum.be

A jukebox is a time machine: put a coin in the slot to take you back to the time of Elvis, grease and rock ‘n roll. Visit the jukebox museum to see a wonderful collection of machines. You’ll learn about their exciting history and the technical secrets of the machines. Guided tours for people with a visual impairment.
• Cycling

**Deinze - Bike Corner - hiring out of tandems and electric bikes**

Oudenaardsesteenweg 1  
9800 Deinze  
Tel.: +32 9 386 88 75  
E-mail: bikecorner@skynet.be  
Website: www.bikecorner.be

Bike Corner hires out 6 tandems, 10 city bikes and 2 electric bikes.

**Deinze - Het Verzet - hiring out of tandems and electric bikes**

Nieuwstraat 41 
9800 Deinze  
Tel.: +32 9 380 27 20  
E-mail: info@hetverzet.be  
Website: www.hetverzet.be

Het Verzet rents out more than 20 tandems, 12 electric bikes, 1 electric tandem, 1 electric carrier bike, 1 underwater tandem, etc. For groups of 10 or more, bicycles can be delivered on site. Contact Het Verzet for more info and prices.

**Waregem - Werkplus Veloods Bike rental**

Windhoek 17  
8790 Waregem  
Tel.: +32 56 61 34 38  
E-mail: veloods@werkplus.be  
Website: www.werkplus.be

At Veloods bike hire, you will find a great range of standard and specialised bikes for young and old, including tandems and electric bikes. They also offer a great range of cycling maps.

**FLANDERS FIELDS**

VISITFLANDERS has a separate brochure for accessible trips in Flanders Fields: Great War Centenary, accessible for all. Request this brochure at the Inclusive Tourism department via telephone no. +32 2 504 03 40 or via accessible@visitflanders.com. You can also flick through the digital brochure and order it via www.flanders.be/en/publications. There is also a brochure available that exclusively features adaptations for persons with a visual impairment.
WAASLAND

• Food and Drink

**Sint-Niklaas - Foubert - Cremerie & Chocolate bar**

Stationsstraat 127  
9100 Sint-Niklaas  
Tel.: +32 3 336 23 80  
E-mail: info@foubert.eu  
Website: www.foubert.eu

There is a menu in braille available.

RIVER SCHELDE REGION

• Monuments and buildings

**Dendermonde - Church of Our Lady**

Onze-Lieve-Vrouwekparkleun  
9200 Dendermonde  
Tel.: +32 52 21 39 56  
E-mail: toerisme@dendermonde.be
Guided tours for the blind and people with impaired vision are possible.

- **Cycling**

<table>
<thead>
<tr>
<th>Accessible bike loops province of Antwerp</th>
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<tbody>
<tr>
<td>Boomgaardstraat 22 B 101</td>
</tr>
<tr>
<td>2600 Antwerp</td>
</tr>
<tr>
<td>Tel.: +32 3 240 61 61</td>
</tr>
<tr>
<td>E-mail: <a href="mailto:kansen@provincieantwerpen.be">kansen@provincieantwerpen.be</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.provincieantwerpen.be">www.provincieantwerpen.be</a></td>
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<table>
<thead>
<tr>
<th>Bornem - De Zilverreiger - Tandem and quality bicycle rental in WEERT</th>
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<tbody>
<tr>
<td>Scheldestraat 18</td>
</tr>
<tr>
<td>2880 Bornem</td>
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<td>Tel.: +32 3 889 06 03</td>
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<tr>
<td>E-mail: <a href="mailto:info@zilverreiger.be">info@zilverreiger.be</a></td>
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<tr>
<td>Website: <a href="http://www.zilverreiger.be">www.zilverreiger.be</a></td>
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Selection: 70 high-quality bikes + 25 children’s bikes + 12 tandems and 1 buddy bike (fun2go) with 3 electric speeds. Order 2 electric bikes!

Blind or visually impaired persons and those accompanying them can borrow a tandem for free.
Hamme - Tandem (Tourism Hamme)
Marktpl. 1
9220 Hamme
Tel.: +32 52 47 56 05
E-mail: toerisme@hamme.be
Website: www.hamme.be

The tourist office of Hamme puts 6 tandems (for people with a visual disability and their accompanying person) at the disposal for free. Other people pay 10 euro per day.

Wetteren - Tourism Wetteren - renting out of a tandem and electric bikes
Markt 23
9230 Wetteren
Tel.: +32 9 366 31 04
E-mail: toerisme@wetteren.be
Website: www.beleefwetteren.be

The tourist office of Wetteren rents out 1 tandem and 2 electric bikes on demand.

FLEMISH ARDENNES

• Museums and attractions

Oudenaarde - Tour of Flanders Centre
Markt 43
9700 Oudenaarde
Tel.: +32 55 33 99 33
E-mail: info@crvv.be
Website: www.crvv.be

Crazy about bike races? Come and enjoy yourself to your heart’s content. The Centre for the Tour of Vlaanderen is a multifunctional visitor’s centre that includes an experience museum, an exhibition area, a film auditorium, a museum shop and a cyclists brasserie. In the museum you will be immersed in the unique Tour of Vlaanderen atmosphere by multimedia, objects, texts and images. You can get information about cycle tourism in the Flemish Ardennes from the reception desk. There are audio guides for visitors with a visual or hearing impairment.
The Provincial Archaeological Museum at Ename throws light on the history of the Flemish Ardennes, in particular in the late middle ages. The museum lies next to the church of St. Laurentius. Tactile surfaces are provided for the blind and visually impaired and you can also touch replicas of valuable objects and listen to special audio guides. Texts in large type are also available.

- **Cycling**

**Wortegem-Petegem - Renting out of adapted bikes (only for groups)**

Meersstraat 9  
9790 Wortegem-Petegem  
Tel.: +32 497.45 62 94  
E-mail: desneukelfiets@telenet.be  
Website: www.tsneukelwiel.be  

De Sneukelfiets (a project from the non-profit ‘t Sneukelwiel): provides regular bikes, tandems, trikes, wheelchair bikes and buddy bikes in Petegem-Schelde (near the domein de Ghellinck in Wortegem-Petegem). Electric wheelchair bikes, electric buddy bikes and electric trike tandems are also available. Mainly for groups and only after an appointment via mail: desneukelfiets@telenet.be. Nearby accessible cycling route: the Sneukelfiets route (starting point in the Domein de Ghellinck). Brochure available on request.

### 3. COAST

VISITFLANDERS has a separate brochure for accessible trips along the Flemish coast: The Flemish Coast, accessible for all. Request this brochure at the Inclusive Tourism department via telephone no. +32 2 504 03 40 or via accessible@visitflanders.com. You can also flick through the digital brochure and order it via www.flanders.be/en/publications.